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FOREWORD FROM MICHAEL CONWAY



WELCOME TO THE SUMMER 2015 ISSUE OF CONSTRUCT. THE FIRST HALF OF 2015 IS ONLY JUST OVER, BUT IT'S ALREADY BEEN A MEMORABLE YEAR FOR FM CONWAY.

The *Building Awards* is the highest profile event in our industry calendar, and one of the most fiercely contested awards ceremonies in British industry. So to have clinched the award for 'Contractor of the Year' in front of some of the biggest names in our sector was a truly proud moment for me, and for the whole of our business.

Two short months later we were collecting another prestigious industry award: this time for 'Construction Recycler of the Year' at the National Recycling Awards. This award recognised our commitment to a circular economic approach and the fact that we now recycle 98 per cent of all waste created by our construction projects.

Seeing the FM Conway name etched onto these awards gives me great pride, but it's our staff that should feel the most pride in this success. Ultimately it is the hard work and dedication of our teams that has put us in such a strong position as a business. These awards serve as a reminder that the importance of our people can never be underestimated.

In the last issue of this magazine I called 2015 a year for investing in people, and as we enter the second half of the year I am pleased that we are making good on this promise. Thanks to our People First campaign, we're seeing 'near miss' reporting improving on a weekly basis, while our accident numbers continue to fall in both volume and severity.

Our apprentice programme also continues to thrive. We're seeing more and more bright new talent coming into the business, and we're on track to meet our pledge to double our apprentice numbers by the end of this financial year. My hope is that we can further increase this commitment next year too.

None of this would be possible without the hard work of our colleagues, partners and indeed our clients. The awards that have made this such a memorable year for myself and FM Conway are dedicated to you.

MICHAEL CONWAY
CEO FM CONWAY

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COMPLIMENTING CONWAY

FM CONWAY SUCCESSFULLY COMPLETES AUDIT FOR NHSS 30 CERTIFICATION

FM Conway has successfully completed a two-day audit from the British Standards Institution (BSI), and has received certification for the National Highways Sector Scheme for the Installation, Maintenance and Repair of Modular Paving (NHSS 30).

We worked closely with the Sector Scheme Advisory Committee 30 to revise the scheme, which was originally launched in January 2013, and agreed to be a pilot for the second version.

The certification assures the installed quality of all types of modular paving products by providing an industry benchmark and a basis for continuous improvement. We are proud to have been at the forefront of developing this industry standard, confirming our position as a market leader in modular paving and as an early adopter of management systems and quality assurance.





FM CONWAY THIN SURFACING SYSTEMS GAIN HAPAS CERTIFICATION

The British Board of Agrément - the UK body for certification of specialist proprietary highway solutions - has certified our SUREPAVE 14mm Thin Surfacing System under the Highway Authorities Product Approval Scheme (HAPAS).

FM Conway self-delivers its own materials, and this certification is confirmation that our surfacing system performs to the highest standards. It means that customers can have absolute confidence in its durability and reliability and, furthermore, qualifies our 14mm system to be used across all Highways England schemes.

FEARSOME DISPLAY AT DRAGON BOAT RACE

A TEAM OF INTREPID FM CONWAY EMPLOYEES PADDLED THEIR WAY TO AN IMPRESSIVE THIRD PLACE AT THE CHATHAM MARITIME FOOD & DRINK FESTIVAL'S ANNUAL DRAGON BOAT RACE THIS MAY BANK HOLIDAY.



The Chatham festival runs each year to celebrate the area's maritime heritage and the dragon boat race is the centrepiece of the event.

This year, our team took to their 40 foot Chinese war canoe to raise money for the Medway Sunlight Rotary Club, with donations going toward the charity's local work.

As well as taking home a bronze medal from the dragon boat race – in which 24 teams competed – FM Conway was a sponsor of the event and helped by supplying barriers and signage to make sure that the 10,000 visitors enjoyed the day safely. FM Conway currently works with the Chatham Maritime Trust through a five-year service contract to maintain the hard services, pavements, drainage & revetment walls along the River Medway. This event was another way in which we interact with our local community to support worthwhile causes.

CONWAY AECOM HAS STARTED WORK ON THE CONSTRUCTION OF THE NEW EAST-WEST CYCLE SUPERHIGHWAY - ONE OF CENTRAL LONDON'S MOST HIGH-PROFILE HIGHWAYS PROJECTS.

For the project to be successful, it is vital that we remain engaged with all these different groups and ensure that any needs and concerns they have are addressed.

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Transport for London's groundbreaking network of Cycle Superhighways – a series of major new cycle routes into and across central London – promise to revolutionise cycling in the capital, making journeys safer, faster and more direct for thousands of cycle commuters.

The East-West Cycle Superhighway begins at Lancaster Gate. It travels through Hyde Park, Green Park and Parliament Square, along Embankment to Upper Thames Street before coming to an end in Tower Hill. Fully segregated along the entire route, the four metre-wide bi-directional Superhighway will be one of the arterial cycle routes across the heart of central London.

As North West partner for TfL's London Highways Alliance Contract (LoHAC), CONWAY AECOM was appointed as the main contractor for the £9m East-West Cycle Superhighway project. CONWAY AECOM is also delivering a range of supporting works, including lighting work along Embankment and other key stretches of the route.

The sheer number of different stakeholders involved in the project presents a significant challenge for the team. Tom McConnell, FM Conway's senior contracts manager, explains: "The works - which began in April of this year and will continue until summer 2016 - are taking place in and around some of the UK's most popular destinations, including Hyde Park and Parliament Square. So not only are there hundreds of thousands of people using these roads on a daily basis, but there are dozens of different stakeholder groups who will be affected, from Parliamentary Estates and the Ministry of Defence through to the London boroughs and Metropolitan Police.

"For the project to be successful, it is vital that we remain engaged with all these different groups and ensure that any needs and concerns they have are addressed."

CONWAY AECOM has employed a fulltime public liaison officer throughout the duration of the contract, whose job it is to liaise with the many different stakeholders on the project.



According to Tom McConnell, this has helped to streamline the early stages of the project and will be invaluable in ensuring that disruption caused by the works is kept to a minimum.

From a technical perspective, the construction of the Cycle Superhighway has also been challenging. The route runs above a number of underground structures, from London Underground tunnels beneath Embankment through to an array of historic streets and structures beneath Upper and Lower Thames Street.

This has impacted on the equipment that CONWAY AECOM has been able to use to deliver the works, with larger construction vehicles not able to be used along much of the route. The materials used on the project - many of which are produced at FM Conway's own manufacturing facilities - have been selected so they can be quickly and safely applied, without requiring the use of heavy plant.







The Islington Estate is a Victorian housing estate, located in Islington just south of Essex Road train station. First constructed in the mid-1800s, it was the second ever estate developed by housing provider Peabody, and is now protected by Historic England as a Grade II listed building.

The buildings on the estate have been significantly modernised since their construction 150 years ago, however the two main quads around which the buildings are set had become run down in recent years. As part of Peabody's IMPROVE programme – which aims to deliver key improvements to shared spaces across its housing portfolio – FM Conway was brought in to renovate the Islington Estate's outdoor areas and create a vibrant community hub of which residents could be proud.

Susan Forsyth, project manager at Peabody, explains: "One of the scheme's central challenges was to create a multifunctional, environmentally-friendly area that could be enjoyed by the community for recreation and events, but which would also serve practical needs such as parking, cycle storage and vehicle access.

"At every stage of planning and delivery we had to be considerate of the listed status of the Islington Estate; developing a space that meets the needs of today's residents while protecting the estate's heritage."

The central aspect of the new main quad is a multi-functional feature wall, side-lit by LEDs, which divides the space and serves as a seating and play area. It also features a bespoke climbing log created by FM Conway for local children. New secure bike sheds with green roofs were built and new bin storage was designed specifically for this scheme.

We installed a comprehensive sustainable underground drainage system to prevent surface water building up in the quads and to provide irrigation for the trees and plants. Both quads were excavated to a depth of 1400mm, plastic cells were inserted to hold rainwater and it was all capped by a recycled open textured material that lets water pass through.

"The completed scheme is fantastic," concludes Susan Forsyth. "The landscaping exceeds our original expectations and has given the whole estate a lift. Feedback from residents has been extremely positive and we look forward to them enjoying the new space for years to come."

The completed scheme is fantastic.
The landscaping exceeds our original expectations and has given the whole estate a lift.

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SUSAN FORSYTH project manager, Peabody





TRANSPORT FOR LONDON'S TEAM EMERGED TRIUMPHANT AT THIS YEAR'S CONWAY CUP - OUR HOTLY CONTESTED COMPETITION AS PART OF THE *FINANCIAL TIMES* LONDON CYCLE SPORTIVE.

TEAM TfL SECURES CONWAY CUP VICTORY

After facing hurricane-force winds last year, riders in the 2015 Conway Cup were treated to soaring temperatures and glorious sunshine for this year's competition.

Eleven teams took part, with riders from FM Conway, its clients, partners and the media battling it out in the 48-kilometre time trial event. The event, as in previous years, ended with a lap at the Herne Hill Velodrome – the last remaining venue from the 1948 Olympics, which FM Conway resurfaced back in 2013.

The winner of the 2015 Conway Cup was Team TfL, followed by Team Cycle Confident in second and last year's winners, Team Bromley, in third. Well done to all of them and thank you to everyone who took part.

FM Conway's chosen charity for the event was RoadPeace, the national charity for road crash victims, with £20 from each competitor's entry fee going to the charity.

Cynthia Barlow, chair of RoadPeace, said: "Thank you to FM Conway and all the riders of the Conway Cup for supporting RoadPeace in the 2015 London Cycle Sportive.

"RoadPeace helps families affected by road death and injury with support and information. This welcome donation will help ensure we continue to provide this vital service to families at a time when they need it most, and we are delighted to work with FM Conway in all their efforts to improve safety for cyclists."





FM CONWAY CLINCHES COVETED INDUSTRY AWARD

Everyone at FM Conway has worked exceptionally hard to win this award and should be immensely proud of what we have achieved.

> MICHAEL CONWAY CEO, FM CONWAY

On 21 April, the great and the good of the UK construction industry came together for the 21st annual Building Awards at the Grosvenor House Hotel in London.

This glittering event is attended by over 1,000 leading figures from some of the biggest companies in the construction industry, all of whom are vying for the honour of being named a winner at the industry's most prestigious award ceremony.

In front of this influential crowd and despite stiff competition from construction firms across the UK, FM Conway was extremely proud to be named the 2015 'Contractor of the Year (up to £300m turnover)'.

We were singled out by the judges for our impressive sustainable growth, constant innovation and the delivery of some of London's largest and most high-profile projects. The judges praised the business as "a true specialist with impressive testimonials and an enviable reputation."

Michael Conway, CEO of FM Conway, said: "We are exceptionally proud to have won this prestigious industry award, which is testament to our position as one of the country's top contractors.

"Last year we invested in new facilities, expanded our workforce and won major new contracts. We grew rapidly as a business, and we did it in a sustainable and responsible way. Everyone at FM Conway has worked exceptionally hard to win this award and should be immensely proud of what we have achieved."



We feel very privileged that FM Conway chose our club to utilise the new found skills of its excellent apprentices, who should be very proud of their work.

> KEVIN BAKER chairman, Oakwood Tennis Club

Oakwood Tennis Club has served the local communities of Crayford, Bexleyheath and Dartford for many years and celebrates its centenary in 2016.

The club's three floodlit tennis courts are flanked by a series of cabins, which are used as changing rooms, classrooms and seating areas for parents coming to watch their children play. Outside the cabins is an area of grass which, due to the high footfall, often became muddy and inaccessible, especially to anyone with limited mobility.

We deployed a team of apprentices – under the guidance of our apprentice trainer and master pavior, Billy Boag – to lay a brand new paved area in front of the cabins at Oakwood Tennis Club. The team designed the scheme using residual stock, meaning that we were able to put leftover materials to good use, whilst also providing the service free of charge to the club.

"As well as providing the club with a resilient, aesthetically pleasing new paved area, the scheme provided valuable training to our apprentices," said Billy Boag, apprentice trainer. "It also gave the local community a chance to see the sort of skilled and interesting work that our apprentices undertake - hopefully encouraging people to consider a rewarding career with FM Conway."

Kevin Baker, chairman of Oakwood Tennis Club, said: "We feel very privileged that FM Conway chose our club to utilise the new found skills of its excellent apprentices, who should be very proud of their work. The new pathway has already drawn positive comments from members, parents and visiting teams, having made the courts and the area around them a safer, more pleasant environment for players young and old."

FM CONWAY BACKS LOCAL HOSPICF

THE CONWAY CHARITABLE FOUNDATION HAS DONATED £50,000 TO ELLENOR, A KENT-BASED CHARITY THAT PROVIDES HOSPICE CARE TO CHILDREN AND ADULTS.

ellenor has operated in Kent since the mid-1980s and is the only charity in the county to provide children's hospice care at home. It currently cares for approximately 1,500 adults and 150 children in the local area and also offers support to family and friends.

Our donation will fund an ellenor specialist nurse, supporting more than 20 families at any one time by providing round-the-clock assistance, and other aspects of its holistic care such as music and play therapy.

Rachel Holweger, Director of Fundraising at ellenor, said:

"We are so grateful to The Conway Charitable Foundation for its generosity which will enable ellenor to provide the very best care and support to many more families facing terminal illness in Kent. As a charity, not part of the NHS, we are reliant on donations to be able to provide round-the-clock support to families in need."

The Conway Charitable Foundation was launched in 2013 by the Conway family and a total £101,000 has been donated through the trust in 2014/15.



FM CONWAY HAS COMPLETED A £500,000 UPGRADE OF RICHMOND RIVERSIDE - ONE OF LONDON'S MOST PICTURESQUE AND HISTORIC TOURIST DESTINATIONS.



RIVERSIDE REGENERATION



We want visitors to see our historic and picturesque borough at its best, and the look and feel of the Riverside is now much improved.

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CLLR STEPHEN SPEAK cabinet member for highways and street scene, Richmond Council 2015 is an important year for the London Borough of Richmond-upon-Thames, with the Rugby World Cup set to bring a huge influx of tourists to Richmond, Twickenham and the surrounding areas in September and October.

As part of a major investment in the borough's built environment, Richmond Council commissioned FM Conway to deliver a renovation of Richmond's iconic riverside area, which is home to many of the town's finest shops, restaurants, pubs and tourist attractions.

The civil engineering and landscaping project saw us lay new granite paving slabs between Water Lane and Richmond Bridge. These high-quality paving sets – which match the paving laid in Twickenham town centre – are complemented by new lighting columns and refurbished street furniture including benches, bins and railings.

The new riverside was opened at a ribbon cutting ceremony attended by Cllrs Pamela Fleming and Stephen Speak – Richmond Council's Cabinet Members for Environment, Business and Community, and Highways and Street Scene, respectively – as well as representatives from FM Conway and Transport for London.

Cllr Stephen Speak said: "We want visitors to see our historic and picturesque borough at its best, and the look and feel of the Riverside is now much improved.

"I want to pay tribute to our contractor FM Conway for the outstanding quality of their work; not just at Richmond Riverside, but also in Twickenham town centre and in many other locations across the borough."





FM Conway's team worked incredibly hard in this confined space to get the job done on time.

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CLIR STEPHEN SPEAK cabinet member for highways and street scene, Richmond Council As part of FM Conway's major regeneration of Twickenham's town centre and riverside embankment area, we have spent the past four months delivering a complete overhaul of Church Street – the heart of Twickenham's retail and leisure district.

The 300m street is one of the most picturesque in Twickenham, and is home to a variety of pubs, restaurants and independent shops that are extremely popular with tourists and residents alike. The road itself, however, is over 30 years old, with some of its services and underlying foundations dating back to pre-1910.

The renovation work was designed to bring the road and footways up to the standard of the buildings and businesses around it. A five-colour mix of high-quality granite sets replaced the ageing paving slabs; vastly improving the aesthetics of the street, in a way that complements the traditional terraced buildings on each side.

The footways have also been widened, with carriageways now flush with the pavement to ensure maximum pedestrian space and reduce the dominance of traffic.

The project was completed in May in time for Twickenham Festival 2015; an annual celebration that kicks off with a tug of war on Church Street on Friday 5 June. The early response to FM Conway's work has been overwhelmingly positive, with Richmond Council even throwing an al fresco party for our operatives to thank them for their great work!

Cllr Stephen Speak - Richmond Council's Cabinet Member for Highways and Street Scene - said: "FM Conway's team worked incredibly hard in this confined space to get the job done on time. We look forward to welcoming people from all over the borough to enjoy the many independent shops, pubs and restaurants."



REVITALISING



THE GREENWAY

FM CONWAY HAS COMPLETED A SURFACING PROJECT TO GIVE A NEW LEASE OF LIFE TO ONE OF EAST LONDON'S KEY STRATEGIC CYCLE ROUTES.

The Greenway is one of East London's main off-road cycle routes. Falling mainly in the London Borough of Newham, it runs from the Royal Docks Road in Beckton, through Plaistow, West Ham and Stratford, to its westernmost point at Wick Lane in Bow.

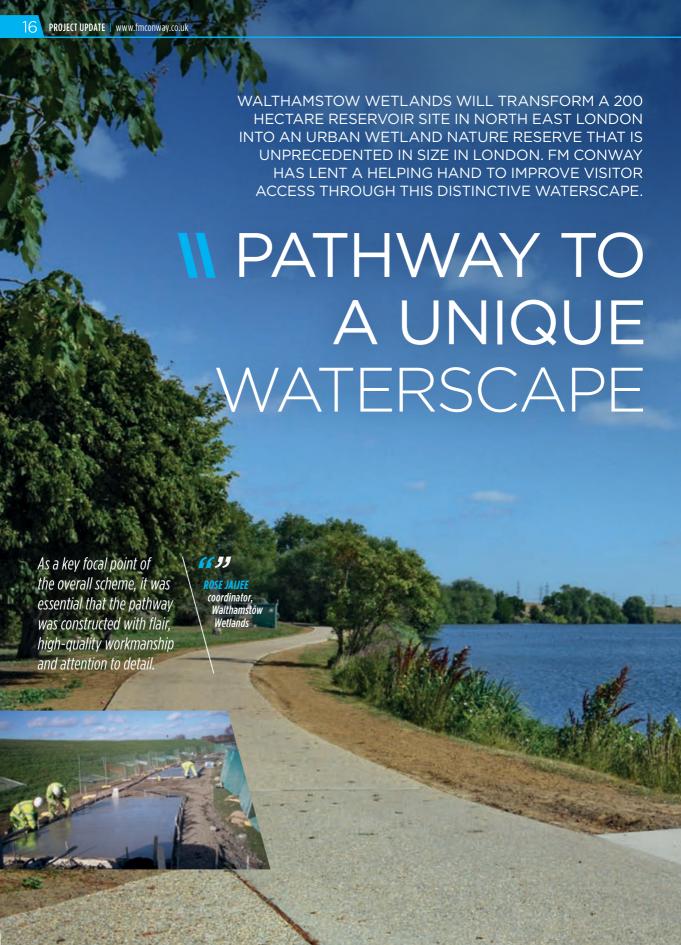
With cycling growing in popularity and delivering much-needed benefits to the community in terms of reducing congestion and tackling obesity, the London Borough of Newham is keen that the Greenway remains safe, accessible and aesthetically appealing, to encourage residents and visitors to use this important strategic route.

FM Conway was brought in to deliver key improvements to the stretch of the Greenway east of West Ham station; an extension to previous improvement works that had been delivered around the Olympic Park in Stratford.

We removed the existing asphalt path and replaced it with a new concrete path. An exposed aggregate was used for the main surface layer; chosen for its aesthetic finish which will maintain a strong resistance to the elements and general wear.

The project - which was completed earlier this year - saw us resurface 1,200 square metres of the Greenway, with supporting landscaping work on either side of the cycle track. This included high-quality granite sets featuring coloured cobbled stones, which improve the aesthetics of the verge while also protecting the drainage systems that run alongside the track.

The project – which was completed earlier this year – saw us resurface 1,200 square metres of the Greenway, with supporting landscaping work on either side of the cycle track.



When completed in Spring 2017, Walthamstow Wetlands will be the largest urban wetland nature reserve in London, providing a unique waterscape for local communities to enjoy.

Led by the London Borough of Waltham Forest, the site is being developed in partnership with owner Thames Water and a number of stakeholder agencies including Natural England, Lee Valley Regional Park Authority, Environment Agency and the Greater London Authority.

Improved access through the site, which consists of ten reservoirs, is essential to ensuring that visitors can walk, cycle, fish, and generally enjoy the peace and tranquillity of this unique space in the heart of North East London.

FM Conway was appointed by Waltham Forest to construct a 2km concrete foot and cycle pathway; designed to be a key way-finding feature for visitors through the centre of the site. The pathway links all four of the site's entrances, ensuring that local people have easy access from the three adjacent boroughs: Waltham Forest, Hackney and Haringey.

The pathway also connects to existing strategic routes such as the cycle route through Tottenham Marshes to the north, and the Lee Valley path at Walthamstow Marshes to the south of the site, which extends to the Olympic Park.

"As a key focal point of the overall scheme, it was essential that the pathway was constructed with flair, high-quality workmanship and attention to detail," says Rose Jaijee, Walthamstow Wetlands' coordinator.

To meet the landscape architect's vision, we carefully constructed the pathway using a concrete with an exposed aggregate finish. After the concrete was poured, a retarder chemical spray was added before the surface was jet washed to create the exposed finish.

Rose Jaijee continues: "We're delighted with the finished result which is credit to the ability of FM Conway's team to skilfully execute the landscape design."

Mitigating the impact of our works was also a key consideration for the project, says Martin Phipps, contracts manager at FM Conway: "The area is a Site of Special Scientific Interest (SSSI) with national and international status. The rich biodiversity meant that we needed to work with extra care, with our works carefully programmed in partnership with Natural England and the London Wildlife Trust who will be managing the site on a day-to-day basis."



We're delighted with the finished result which is credit to the ability of FM Conway's team to skilfully execute the landscape design.

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EMPLOYEES OF THE QUARTER

CONGRATULATIONS TO EVERYONE WHO WAS NOMINATED: JONIDA DALLAKU, MICHAEL HILLS, DARCY BOARD, ELLA COLE, KIERAN CAWLEY, ADELE NOVO, ALF CLARK, CHARLIE KILBY, CLIVE MCRORY, COLLETTE TRELFALL, DAVE KNIGHT, DEAN WATSON, DEBBIE WOOD, ERIC PLAICHE, LISA REDDING, LOUISE PARSONS, MATT DAHMEN, MATTHEW CHAPMAN, NEIL BRABINER, NICK FEATHERSTONE, PAUL MURPHY, PHILLIP HATTON, RAY MILNER, SAM LINDRIDGE, TARAN OMAR, TONI AKEHURST, GARY STRANGE, MARK PITCHER, BRAD RIVERS, JACOB BUNTING & THE TRAFFIC MANAGEMENT TEAM.

🔽 GERALD PELHAM, Yardman



GERALD'S COLLEAGUES SAY:

"For keeping the yard clean & tidy"

"He carries out his job with the utmost diligence"

"Because of him the yard is much neater and cleaner"



JACKIE GODDARD, Senior Receptionist



JACKIE'S COLLEAGUES SAY:

"She has made such a difference to the way our visitors are greeted"

"She is willing to help and will always try her best to assist anyone that needs support"

"She has noticed when we've needed help and offered it without being asked"



VICKY WATTS, Accounts Payable Assistant



VICKY'S COLLEAGUES SAY:

"Nothing is ever too much trouble, she is always willing to help"

"She always responds to my queries and has been a revelation since joining the Management Accountant team"

"She brought her great organisational skills to the table"





"I felt that I had to email you to say how very helpful your staff have been in helping residents get in and out during repairs. I live at the end of Victoria Road where you are now working and every time my wife and I had to drive out one of your staff have told us which way to go and to drive carefully, some even recognised us on our return. They are a credit to FM Conway."

A member of public thanks Scott Smith, Simon Crawford, Leon Woodger, Mark Caton, Lee Huxley, Darren Huxley, Danny Huxley, Steve Massey and Oliver Summers – Barnet Team

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"I would like to express my utmost praise for your workers laying new pavement along my street: St Stephens Ave, W12 8JD. They have worked extremely well and have been helpful throughout the work. I wish to thank Mr Toader Flore, Mr Toader Coste and Karoly lozsa for all their help and attention during the building works."

A member of public thanks the team in Hammersmith & Fulham

"How pleased I was to have met Simon Eusebe, Ion Flore and Ion Coc, all of whom have done a marvellous job outside my house on Bracewell Road W10 6AE. They were pleasant, considerate and offered a high standard of work on the pavement."

A member of public thanks the team in Kensington

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"In relation to the two operatives who are working at St Stephens I came home today to see these lovely chaps helping my mother with shopping home. Absolutely really amazing boys – a credit to your company."

A member of public thanks Dorian Deac and Danut Deac -Hammersmith & Fulham team



Construct

SUMMER 2015



FM Conway Ltd

Conway House Rochester Way Dartford Kent DA1 3QY

Tel: 020 8636 8822 www.fmconway.co.uk